



LORAWAN CONVERTER

M-BUS-1

User Manual

M-BUS-1 converter is used for reading of values from metering instruments via M-BUS interface and further transmitting of this data to the LoRaWAN network.

M-BUS-1 has also two security inputs and two 'open drain' outputs.

Document Information

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01	29.08.2017	KEV	Document creation date
02	05.10.2017	TII	Minor changes
03	26.10.2017	KEV	External devices connection was added
04	30.10.2017	TII	Work in transparent mode, exchange protocol edits, part "Contacts" is expanded
05	05.04.2018	TII	Supported connected devices list, the number of warranty packages has changed, minor changes

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INTRODUCTION

This manual is designated for M-BUS-1 device (hereinafter – device, converter) manufactured by LLC Vega-Absolute and provides information on powering and activation procedure, control commands and functions of the device.

This manual is targeted at specialists familiar with installation work fundamentals for electronic and electrical equipment.



The device shall be installed and adjusted by qualified specialists in order to ensure proper operation of the device

1 DESCRIPTION AND OPERATION

The device M-BUS-1 is designed for reading of values from metering instruments via M-BUS interface and further accumulating and transmitting of this data to the LoRaWAN network. M-BUS-1 has two 'open-drain' outputs so it can be used as a control device. Also device has two security inputs.

Converter M-BUS-1 may operate in two modes. Converter can be used for any utilities' meters and industrial equipment with M-BUS interface while it operates in the transparent mode. But in the independent poll mode of the metering devices converter can be used only with the next supported devices:

- Heat meter «Teplouchet-1»
- Heat meter «STE 21 «Berill»
- Heat meter «Danfoss Sonometer 500»



The converter is powered by a 6800 mAh built-in battery with service life up to 10 years, provided data transmitted once a day. The converter can be powered by the 10...36 V external power supply.

Quantity of connecting M-BUS devices to the converter is up to 10 at the same time.



For the correct functioning of the converter in the independent poll mode, it is recommended to connect one-model counting devices to one converter

If you simultaneously use different models of metering devices with a single converter, you should only use the transparent mode of polling devices

The converter is configured via USB with special software «Vega LoRaWAN configurator».

The label on the board contains the information for registering of the device in the LoRaWAN network:

- Device EUI,
- Device address,
- Network session key,
- Application session key,
- Application EUI,
- Application key.

Moreover this information is available via software «Vega LoRaWAN configurator».

2 SPECIFICATION

Main

M-BUS interface	1
Quantity of connecting M-BUS devices	up to 10
Security inputs	2
'Open-drain' outputs	2
USB-port	yes
Operating temperatures	-40...+85 °C

LoRaWAN

LoRaWAN class	A or C
Quantity of LoRa channels	16
Frequency band	EU-868, RU-868, custom
Activation type	ABP or OTAA
Communication period	1, 6, 12 or 24 hours
Antenna connector	SMA
Sensitivity	-138 dBm
Radio coverage in restrained urban conditions	max 5 km
Radio coverage within line of sight	max 15 km
Power output	up to 100 mW (configurable)

Power

Built-in battery	6800 mAh
External power supply	10...36 V

Case

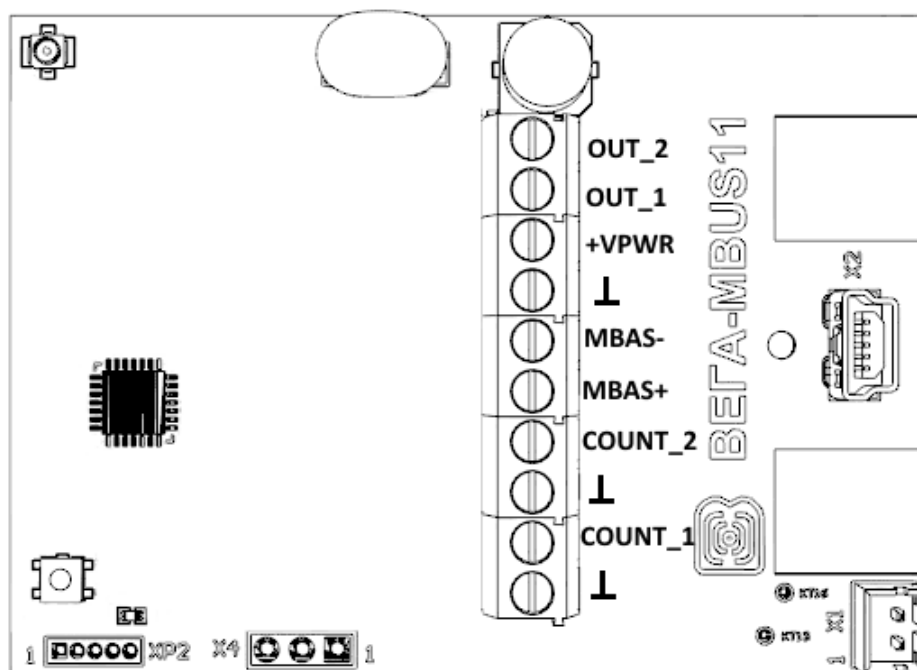
Housing dimensions	95 x 80 x 65 mm
Ingress protection rating	IP65
Mounting	clamp fastening to the support, DIN-rail, wall-mounting

M-BUS-1 converter can be either of class A or class C (LoRaWAN classification) and has the following features:

- Automatic change from A class to C class when powered from an external power supply
- ADR support (Adaptive Data Rate)
- Sending of confirmed packets (configurable)
- Extra communication in case of security inputs actuation
- Temperature measurement by the internal temperature sensor
- Charge measuring of the built-in battery (%)

3 OPERATION

CONTACTS



Converter has 10 contacts, see table below:

Contact	Designation on the board	Description
1	OUT_2	Open-drain output 2
2	OUT_1	Open-drain output 1
3	+VPWR	Power +
4	⌞	Power -
5	MBAS-	M-BUS -
6	MBAS+	M-BUS +
7	COUNT_2	Security input 2
8	⌞	Ground
9	COUNT_1	Security input 1
10	⌞	Ground

Ground contacts 8 and 10 are used for connection of security inputs COUNT_1 and COUNT_2.

Security inputs of the M-BUS-1 device are used to connect circuits with the following types of NO contacts:

- reed switch (Herkon);
- mechanical pushbutton;
- open-drain output.

While security input connected the device monitors its closure/unlocking. Should the security input triggering, the device is activated and sends an alarm message to the network.

For connect an external metering instrument contacts M-BUS+ и M-BUS- are used.

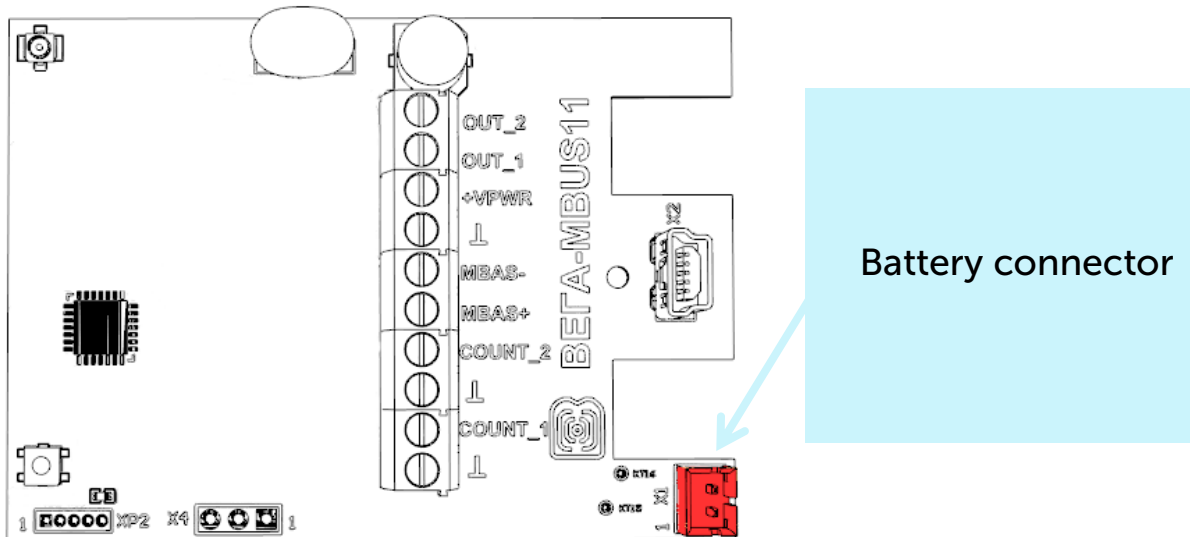
The outputs OUT_1 and OUT_2 operate on the principle of open-drain and can be used to control external devices, such as electric cranes, lighting, sirens and so on. The load capacity of each output is no more than 200 mA.

In order to increase the battery life, the physical level of the M-BUS interface is switch on (supply voltage is applied to the outputs MBAS +, MBAS-) just before meter polling with a programmable delay (the delay value is depends on the type of connected meter). The delay is introduced for initializing own meter interface and its preparing for receiving data from the converter. When the polling is complete, the physical M-BUS level is turned off.

When the converter is in class C, the physical level of the M-BUS interface is constantly on and does not turn off after completing a poll.

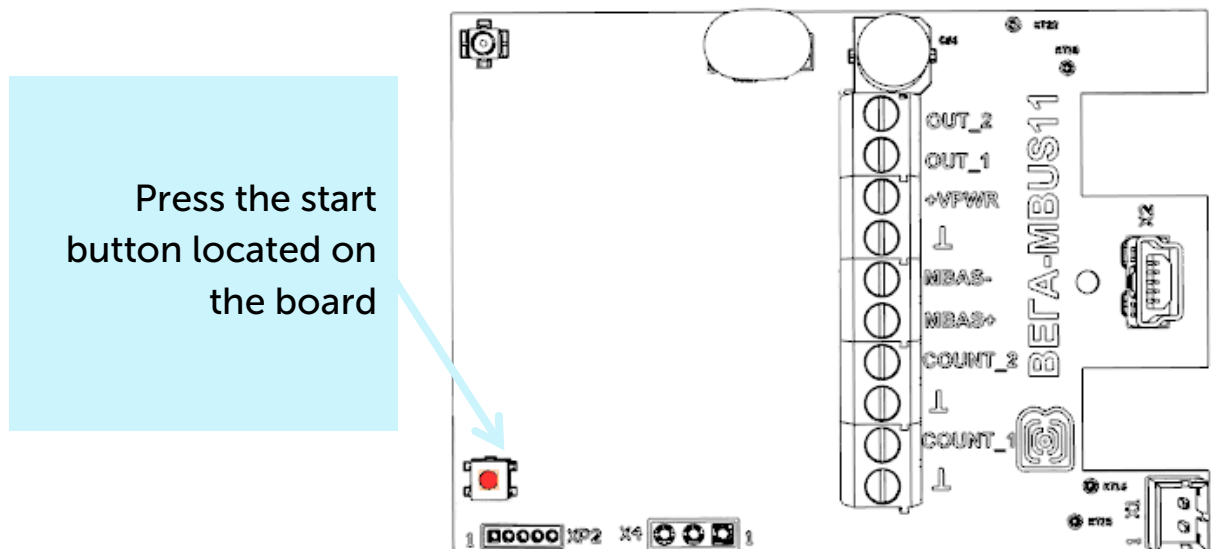
INITIAL STARTUP

The M-BUS-1 converter can be powered from either an external power source or built-in battery. To operate from the built-in battery, you must connect the battery connector to the power connector on the board.



The converter supports two activation methods in the LoRaWAN network - ABP and OTAA. Select one of the methods using "Vega LoRaWAN Configurator" application (See part 4).

1. ABP. After pressing the start button, the device immediately starts working in the "Active" mode.



2. OTAA. After pressing the start button, the device makes three attempts to connect to the network within the set frequency band. After the activation in the LoRaWAN network is confirmed, the device sends a signal (LED flashing for 5 seconds) and switches to the "Active" mode. If all attempts fail, the converter became to the "Storage" mode.

To transfer the device from the "Active" mode to the "Storage" mode, you can use the long press of the start button (more than 5 seconds).



Before connecting the device to the network, make sure that its registration data is entered in the network - Device EUI, Application EUI and Application Key for OTAA, or Device address, Application session key and Network session key for ABP

EXTERNAL DEVICES CONNECTION

The actuators are connected to the converter via outputs OUT_1 and OUT_2 (see figure 3.1), which are of the type "Open-drain".



Permissible load for each digital output is 200 mA

To increase the load on the device outputs, it is necessary to use an external relay. The relay connection scheme is shown below.

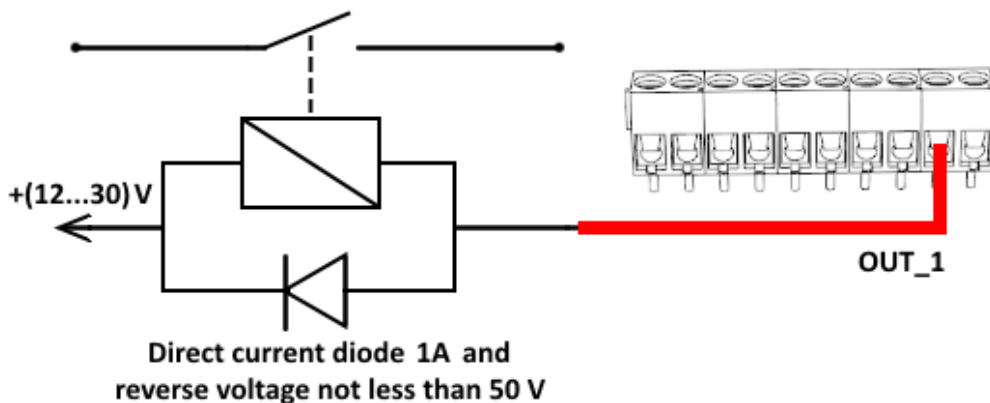


Fig. 3.2. Scheme of the relay connection with the open-drain output OUT_1.

CONVERTER OPERATION IN THE INDEPENDENT POLL MODE OF THE METERING DEVICES

In the independent poll mode, the converter periodically and consistently polls the metering devices at their secondary addresses. The addresses of the polling devices are written to the converter using the "Vega LoRaWAN Configurator" application. In case of a successful poll, the data transferred by the metering device is accumulated in the configurator memory and sent to the LoRaWAN network in accordance with communication period. The communication period can be set to 1, 6, 12 or 24 hours in the "Vega LoRaWAN Configurator" application while converter connected to a computer.

CONVERTER OPERATION IN THE TRANSPARENT MODE

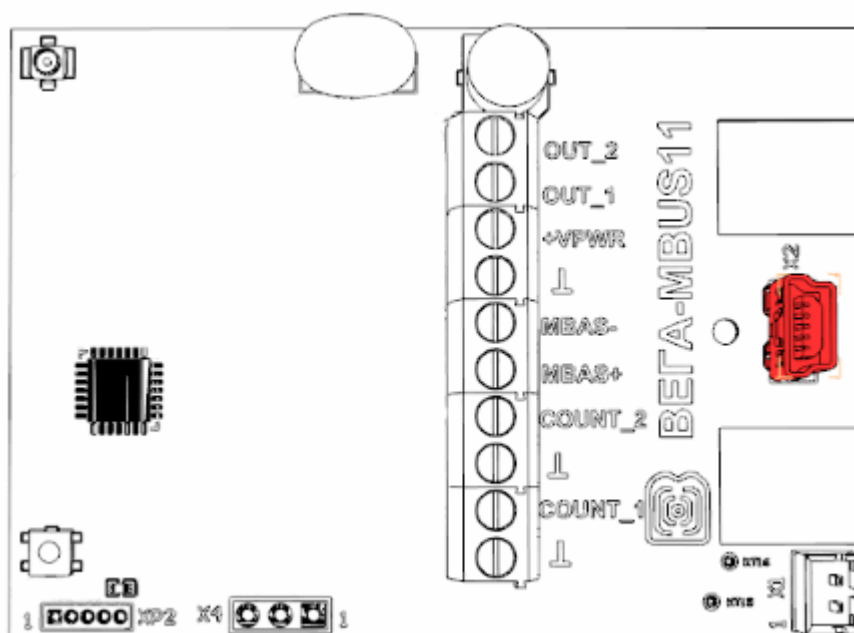
For enable using converter in conjunction with various software systems dispatching of meters and industrial equipment, there is added ability to work in a transparent mode. In this mode, the converter operates as a simple communication channel between the LoRaWAN network and connected external device. M-BUS-1 can receive data from the LoRaWAN network for external devices and transfer them to the M-BUS interface without any processing. If the external device responds to the request, the converter sends the received data back to the network, also without processing, as one or more packets.

Thus, in transparent mode, the converter does not form a request and does not process the response from the metering device. The duty to form requests and analyze the responses lies entirely on the external application that works with M-BUS-1 through the LoRaWAN network.

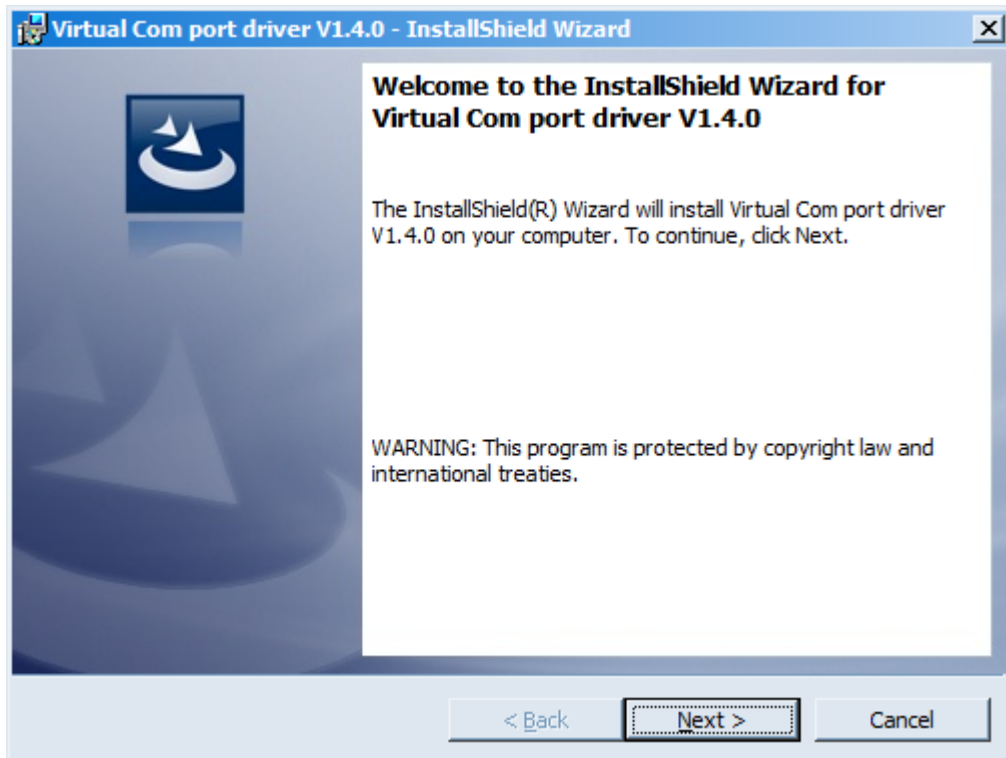
The converter must be powered by the external power supply while operating in the transparent mode (operate as a class C LoRaWAN device).

CONNECTING VIA USB

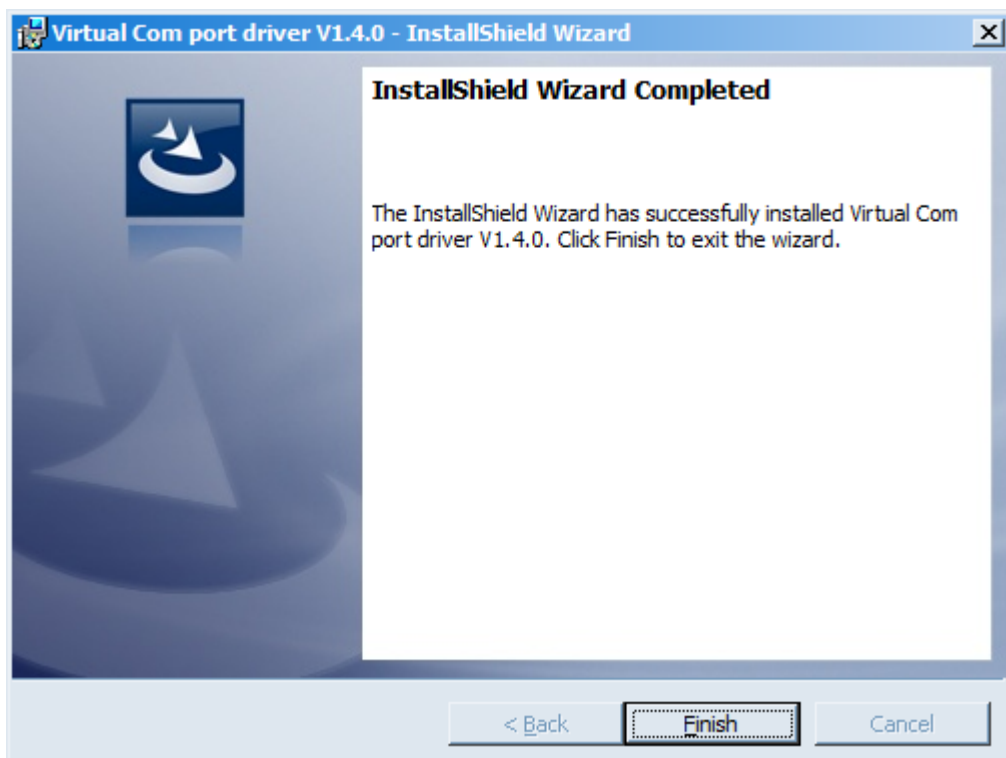
The device M-BUS-1 adjusted with the "Vega LoRaWAN Configurator" application (See part 4).



Before connecting the device to the computer for the first time, you must install the driver for the COM port **stsw-stm32102**, which can be downloaded from iotvega.com. After running the executable file **VCP_V1.4.0_Setup.exe**, the installer window will appear:



In this window, you need to click **Next**, then **Install**, and then the installation will begin. When the installation is completed successfully, the following screen appears:



After pressing **Finish** the driver is ready for operation, - it is possible to connect the converter via USB.

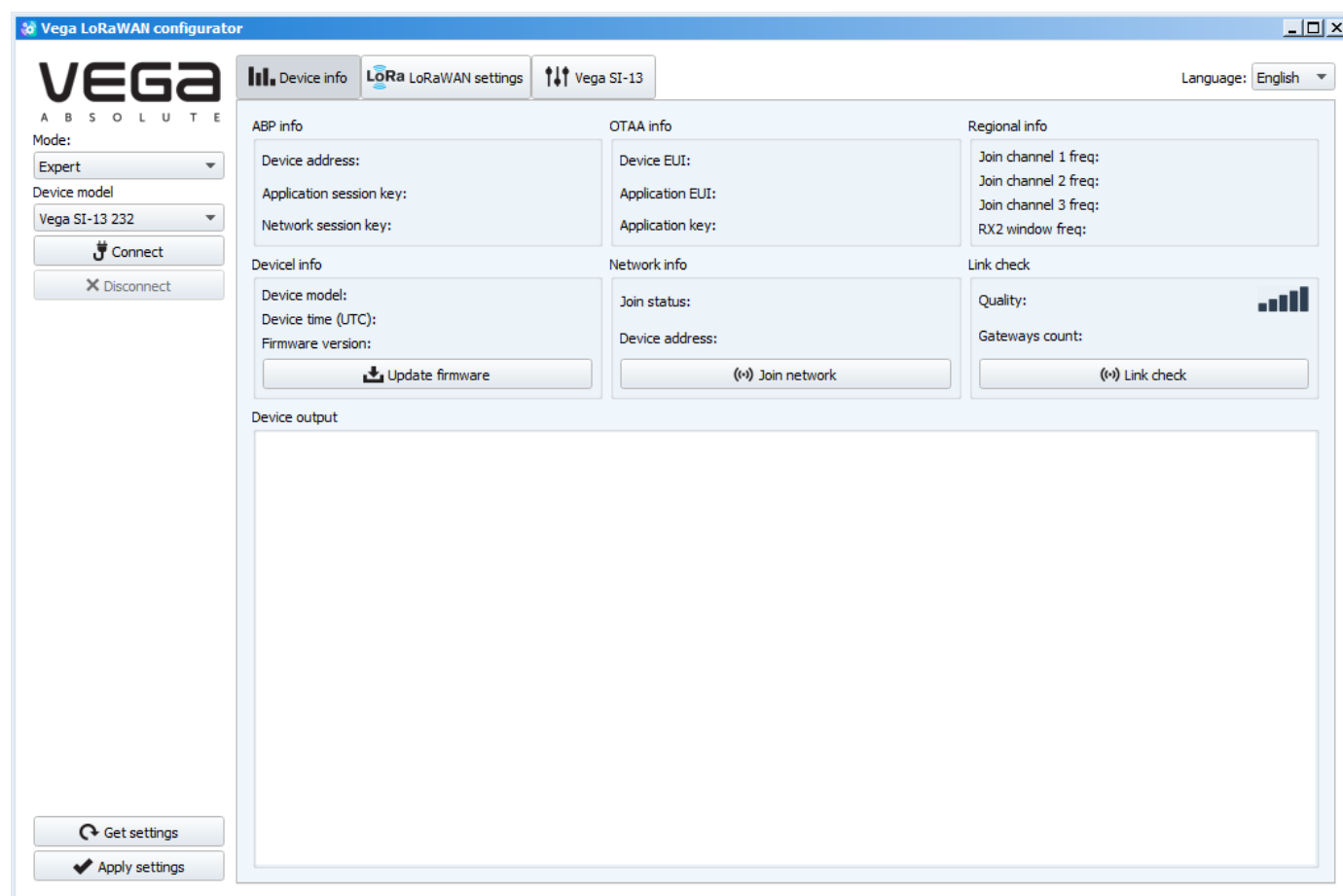
4 VEGA LORAWAN CONFIGURATOR

The "Vega LoRaWAN Configurator" application (hereinafter referred to as the configurator) is intended for setting up the device via USB.

The configurator has two modes of operation - "Simple" and "Expert". In the "Simple" mode, only basic settings are available. In the "Expert" mode, the basic settings, advanced settings and the ability to check the coverage area of the signal from the gateways are available. Next, the work of the application is considered in the "Expert" mode.

INTERFACE OF THE APPLICATION

The "Vega LoRaWAN Configurator" application does not require the special installation. When the executable file is launched, the window for working with the application appears.



The menu on the left allows you to switch between the "Simple" and "Expert" modes, select the device model, connect to the device or disconnect from it, get and apply settings.

The application window contains three tabs – Device info, LoRaWAN settings and device settings.

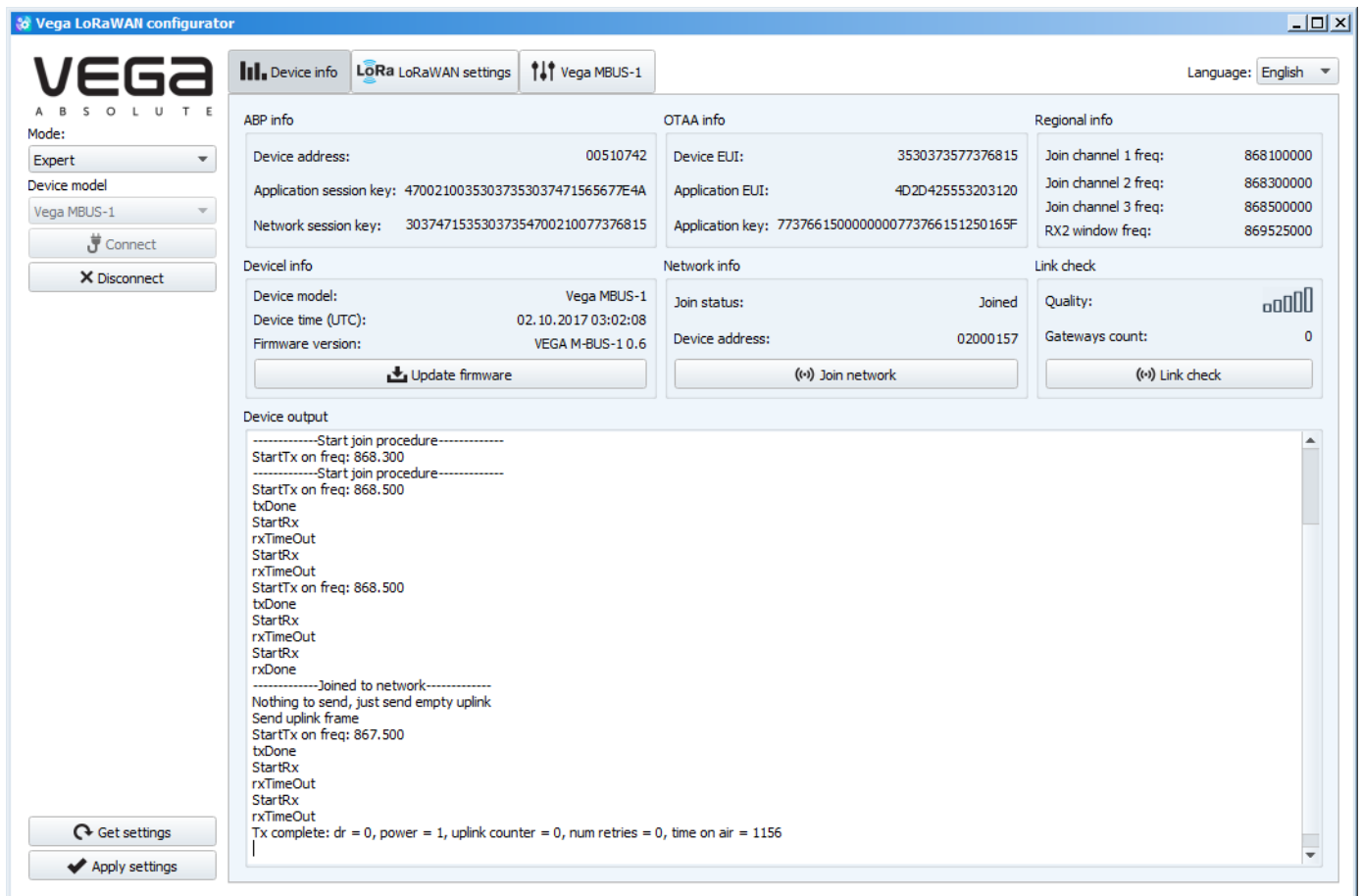
The language selection menu is in the upper right corner.

CONNECTION TO THE DEVICE

For the connection to the device, perform the following steps:

1. Connect the USB cable to the device.
2. Start the "Vega LoRaWAN Configurator" application.
3. Click the "Connect" button in the menu on the left.

The application automatically recognizes the device model, and the device selection menu becomes inactive.

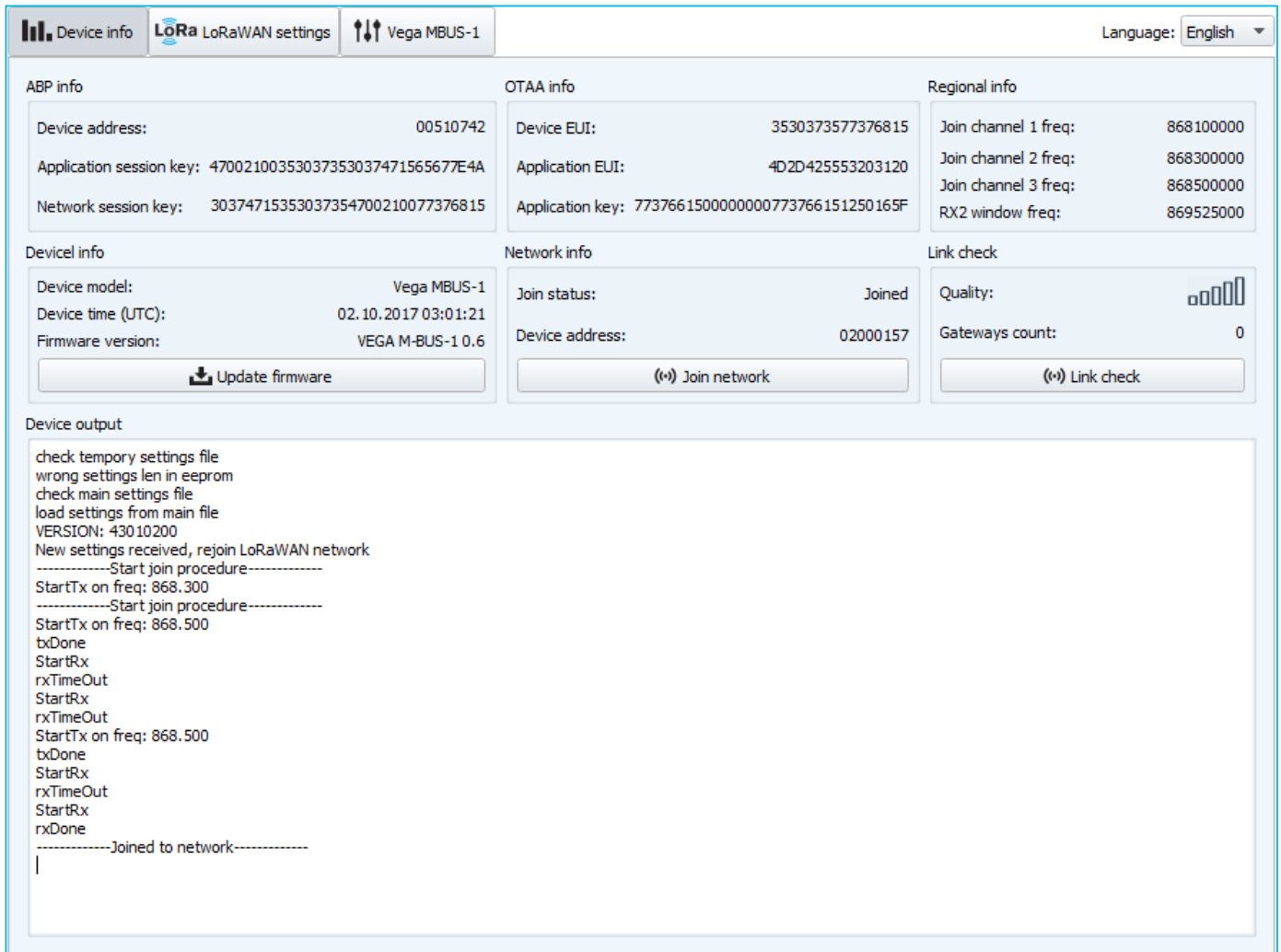


To read the settings from the device, you need to click the "Get settings" button, until this point the application will display the default settings or from the last connected device.

After making the necessary changes to the settings, you should click the "Apply settings" button and only then disconnect from the device with the "Disconnect" button.

"DEVICE INFO" TAB

The "Device info" tab displays information about the device, its current status, and also the data needed to register the device in the LoRaWAN network.



The screenshot shows the Vega M-BUS-1 configurator interface with the following sections:

- ABP info:** Device address: 00510742, Application session key: 47002100353037353037471565677E4A, Network session key: 30374715353037354700210077376815
- OTAA info:** Device EUI: 3530373577376815, Application EUI: 4D2D425553203120, Application key: 7737661500000000773766151250165F
- Regional info:** Join channel 1 freq: 868100000, Join channel 2 freq: 868300000, Join channel 3 freq: 868500000, RX2 window freq: 869525000
- Device info:** Device model: Vega M-BUS-1, Device time (UTC): 02.10.2017 03:01:21, Firmware version: VEGA M-BUS-1 0,6. Includes an "Update firmware" button.
- Network info:** Join status: Joined, Device address: 02000157. Includes a "Join network" button.
- Link check:** Quality: (signal strength icon), Gateways count: 0. Includes a "Link check" button.
- Device output:** A text area showing logs: "check temporary settings file", "wrong settings len in eeprom", "check main settings file", "load settings from main file", "VERSION: 43010200", "New settings received, rejoin LoRaWAN network", "-----Start join procedure-----", "StartTx on freq: 868.300", "-----Start join procedure-----", "StartTx on freq: 868.500", "txDone", "StartRx", "rxTimeOut", "StartRx", "rxTimeOut", "StartTx on freq: 868.500", "txDone", "StartRx", "rxTimeOut", "StartRx", "rxDone", "-----Joined to network-----".

ABP info - displays the data necessary to register the device in the LoRaWAN network with ABP method (Activation By Personalization).

OTAA info - the data required to register the device in the LoRaWAN network with OTAA method (Over The Air Activation) is displayed.

Regional info (not displayed in the "Simple" mode) - shows the frequencies of the JOIN channels and the second receiving window. These frequencies can be changed in the "LoRaWAN Settings" tab when selecting a frequency plan.

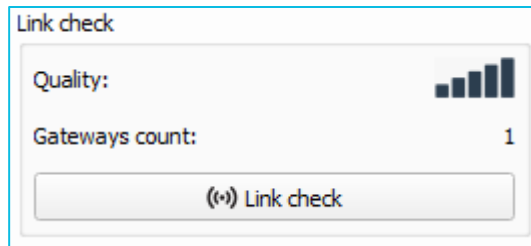
Device info - the configurator reads information about the device model, its firmware and automatically corrects the device's time when connected to it.

Update firmware - allows you to select the firmware file from your computer's hard drive and load it into the device. The device will automatically disconnect from the configurator when the download is complete. The current version of the device firmware can be downloaded from iotvega.com.

Network info - shows whether the device is connected to the LoRaWAN network and its network address.

Join network button - launch the LoRaWAN network connection procedure with the previously selected ABP or OTAA method. If the device is already connected to the network, reconnection procedure will occurs.

Link check (not displayed in the "Simple" mode) - when pressed, the device sends a special signal to the LoRaWAN network, in response to which the network informs it of the number of gateways that received this signal and the signal quality. This button only works when the device is connected to the network.



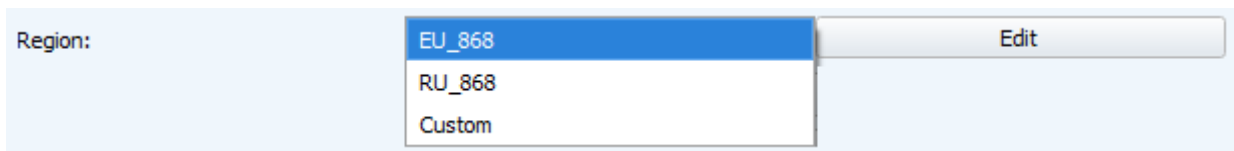
Device output (not displayed in the "Simple" mode) - monitoring the device status, all events in real time are displayed.

"LORAWAN SETTINGS" TAB

The "LoRaWAN Settings" tab allows you to configure various parameters of the LoRa network.



Region - allows you to select RU-868, EU-868 or specify a custom frequency band.



The converter supports the following frequency bands:

Frequency band	Channel	Frequency	Modulation
EU-868	1	868.1	MultiSF 125 kHz

	2	868.3	MultiSF 125 kHz
	3	868.5	MultiSF 125 kHz
	RX2	869.525	SF12 125 kHz
RU-868	1	864.5	MultiSF 125 kHz
	2	864.7	MultiSF 125 kHz
	3	864.9	MultiSF 125 kHz
	RX2	869.05	SF12 125 kHz
Custom	Set with «Vega LoRaWAN Configurator» application		

In the EU_868 and RU_868 frequency bands, only 3 channels are active by default. The device sends requests for connection to the network on this "join" channels. The remaining channels that the device should use can be transferred by the LoRaWAN network server during the device activation procedure (only OTAA).

If you select "Custom" in the "Region" field, you must manually specify the frequencies that the device will use. To do this, click the "Edit" button, the channel frequency editing window will appear:

Custom frequency plan

Join frequency 1 (Hz)	<input type="text" value="0"/>	Channel 9 frequency (Hz)	<input type="text" value="0"/>
Join frequency 2 (Hz)	<input type="text" value="0"/>	Channel 10 frequency (Hz)	<input type="text" value="0"/>
Join frequency 3 (Hz)	<input type="text" value="0"/>	Channel 11 frequency (Hz)	<input type="text" value="0"/>
Channel 4 frequency (Hz)	<input type="text" value="0"/>	Channel 12 frequency (Hz)	<input type="text" value="0"/>
Channel 5 frequency (Hz)	<input type="text" value="0"/>	Channel 13 frequency (Hz)	<input type="text" value="0"/>
Channel 6 frequency (Hz)	<input type="text" value="0"/>	Channel 14 frequency (Hz)	<input type="text" value="0"/>
Channel 7 frequency (Hz)	<input type="text" value="0"/>	Channel 15 frequency (Hz)	<input type="text" value="0"/>
Channel 8 frequency (Hz)	<input type="text" value="0"/>	Channel 16 frequency (Hz)	<input type="text" value="0"/>
RX2 window frequency (Hz)	<input type="text" value="0"/>	RX2 window datarate	<input type="text" value="DR0"/>

This frequency band allows you to set up to 16 channels, as well as the frequency and speed of the second receiving window.



The first three channels and the second receiving window parameters are mandatory. Without these parameters the custom frequency band will be considered empty

Activation type – selecting ABP or OTAA device activation method.

Activation type: OTAA
ABP

Confirmed uplinks – when you choose "confirmed", the device will retry sending the packet until it receives the server confirmation, or until the "Uplink number of transmission" is over (see below).

Confirmed uplinks: Confirmed
Unconfirmed

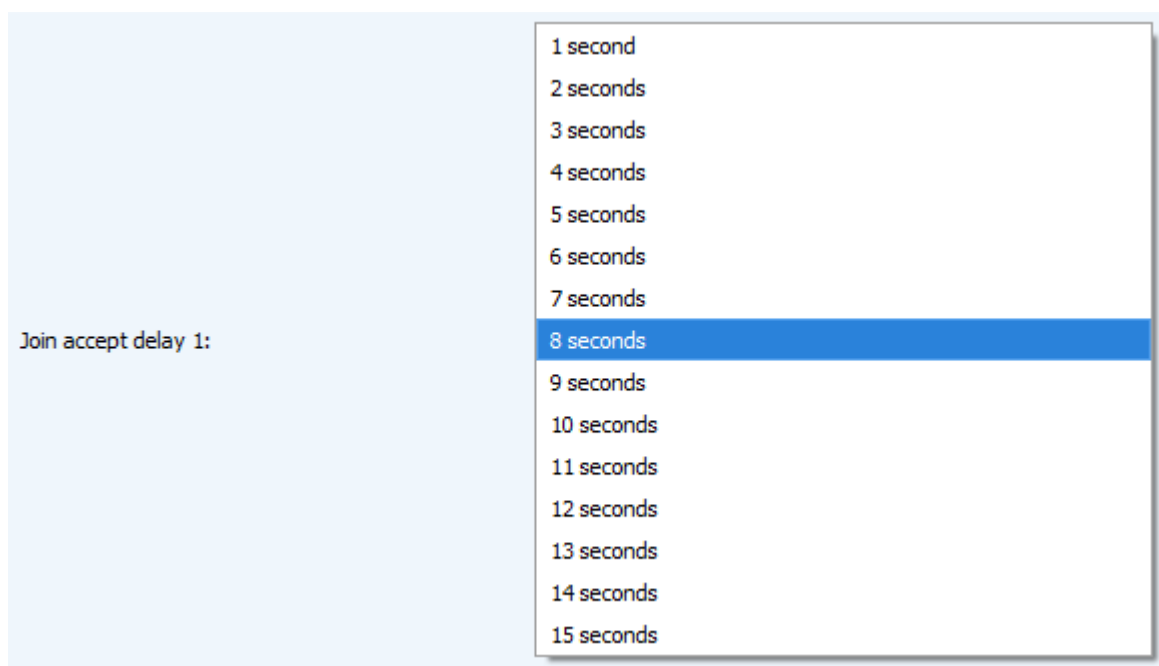
ADR – this option activates the Adaptive Data Rate algorithm for automatic control of the data transfer rate from the LoRaWAN network side. The higher the quality of the signal received by the network, the higher the speed will be installed on the device. This option is recommended only on permanently installed devices.

ADR: Enabled
Disabled

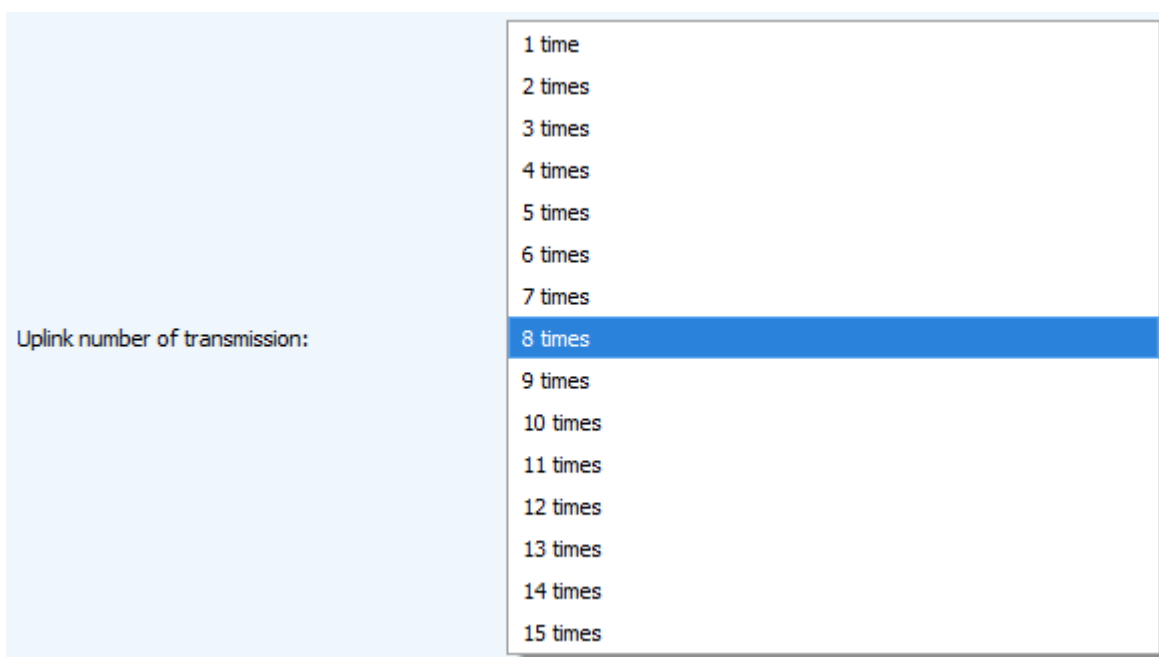
RX1 offset (not displayed in the "Simple" mode) – specifies the time between end of packet transmission and first receiving window opening. The second receiving window always opens after 1 second after the first.

RX1 offset: 1 second
2 seconds
3 seconds
4 seconds
5 seconds
6 seconds
7 seconds
8 seconds
9 seconds
10 seconds
11 seconds
12 seconds
13 seconds
14 seconds
15 seconds

Join accept delay 1 (not displayed in the "Simple" mode) – sets the time that the device will open the first receiving window to receive confirmation for the join request from the LoRaWAN network. The second window always opens after 1 second after the first.



Uplink number of transmission (not displayed in the "Simple" mode) – if the "Confirmed uplinks" function is disabled, the device will simply send each packet as many times as specified in this option. If "Confirmed uplinks" is enabled, the device will send packets until it receives a confirmation or until it sends as many packets as specified in this option.



TX power (not displayed in the "Simple" mode) – the device RF transmitter power is adjusted to this value when sending packets to the LoRaWAN network. This option can be changed by the network server.

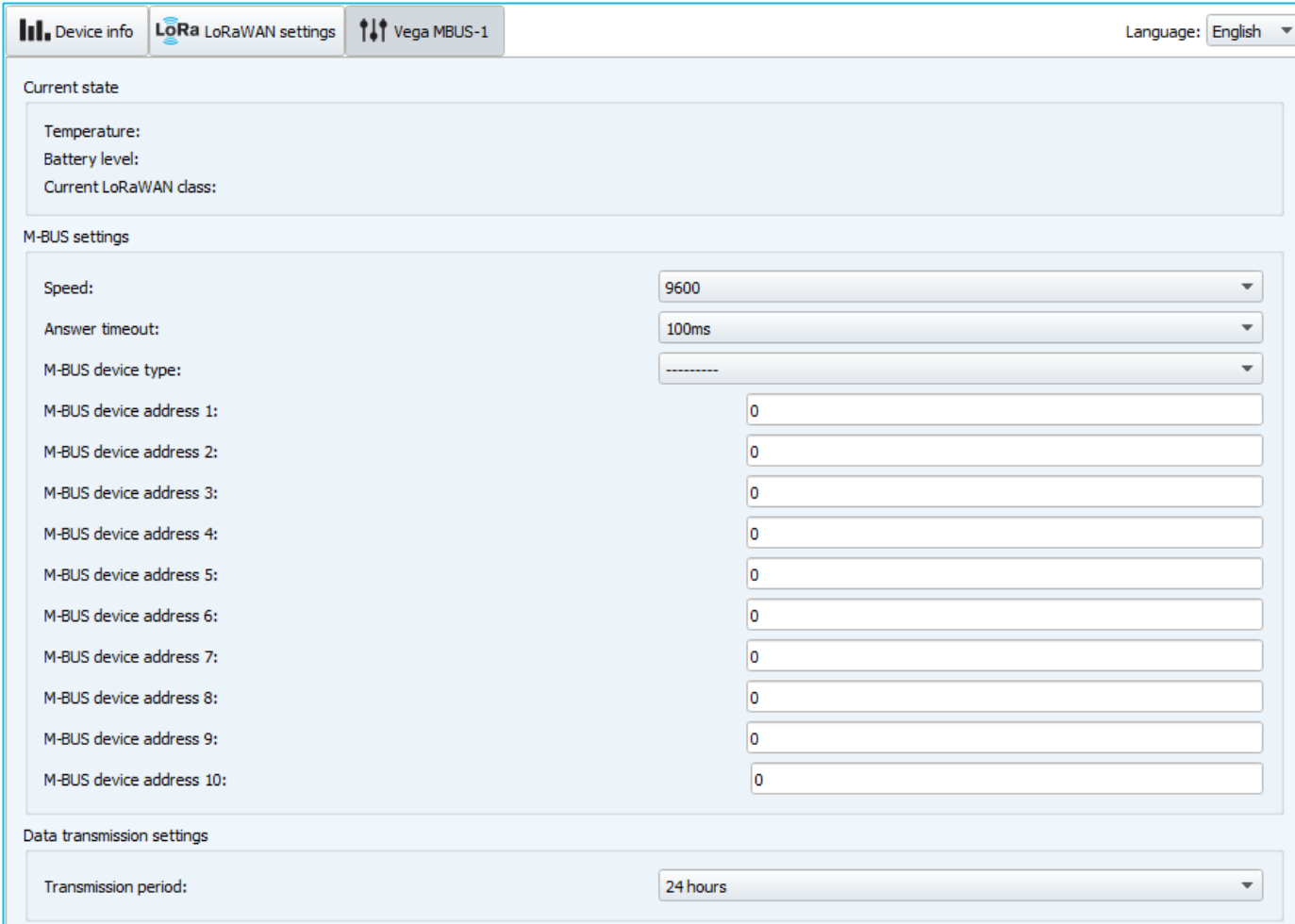
TX power:	<ul style="list-style-type: none">2 dBm5 dBm8 dBm11 dBm14 dBm20 dBm
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TX datarate (not displayed in the "Simple" mode) – the device transmission datarate at which it will transfer packets to the LoRaWAN network. This speed can be changed by the network server if the ADR algorithm is enabled.

TX datarate:	<ul style="list-style-type: none">DR0 SF12 BW125DR1 SF11 BW125DR2 SF10 BW125DR3 SF9 BW125DR4 SF8 BW125DR5 SF7 BW125
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«VEGA MBUS-1» TAB

The “Vega MBUS-1” tab contains the settings of the connected device.



The screenshot shows the configuration interface for the Vega MBUS-1 device. It features three tabs: "Device info", "LoRa LoRaWAN settings", and "Vega MBUS-1". The "Vega MBUS-1" tab is selected. The interface is organized into three main sections:

- Current state:** Displays real-time data including Temperature, Battery level, and Current LoRaWAN class.
- M-BUS settings:** Allows configuration of the M-BUS interface. Parameters include:
 - Speed: 9600
 - Answer timeout: 100ms
 - M-BUS device type: -----
 - M-BUS device address 1 through 10: All set to 0.
- Data transmission settings:** Configures the transmission period, currently set to 24 hours.

Current state – displays the current parameters of the device - the internal temperature of the device, the battery level and the current LoRaWAN class.

M-BUS settings – allows to setting M-BUS interface.

Data transmission settings – the transmission period which the packet with the current readings is transmit (See part 5, packet 1).

5 COMMUNICATION PROTOCOL

This part describes the M-BUS-1 data exchange protocol with LoRaWAN network. M-BUS-1 uses the LoRaWAN port 2 for uplink and downlink messages. In fields consisting of several bytes, the little endian byte order is used.

CONVERTER M-BUS-1 TRANSMITS THE FOLLOWING TYPES OF PACKETS

1. Packet with current readings from connected heat meter, sent regularly or on request

Size in bytes	Field description	Data type
1 byte	Packet type, this packet = 1	uint8
1 byte	Battery level, %	uint8
1 byte	Values of basic settings (bit field)	uint8
4 bytes	Meter secondary address	uint32
4 bytes	Time of readings in this packet (unixtime UTC), by the internal clock of the converter	uint32
4 bytes	The amount of thermal energy consumed, Wh	uint32
4 bytes	Total volume of coolant, l	uint32
4 bytes	Operating time, h	uint32
2 bytes	Current flow temperature °C*100	uint16
2 bytes	Current temperature in the return line °C*100	uint16
2 bytes	Current flow of coolant, l/h	uint16

The converter has internal clock and calendar; time and date is factory set. When sending a packet with the current readings, the device uses the data taken at the nearest time, which is multiple to the interval, set by the switches:

- 1 hour period: the readings of the beginning of the current hour are sent;
- 6 hours period: 00:00, 06:00, 12:00, 18:00 readings are sent;
- 12 hours period: 00:00, 12:00 readings are sent;
- 24 hours period: the readings of 00:00 of the current day are sent.

When transmitting on request the readings are taken in that moment.

A package of this type is transmitted separately for each connected meter. For example, if 5 metering devices are connected to the converter, 5 packets will be transferred to the next connection.

"Values of basic settings" bit field decoding

Bits	Field description
0 bit	Activation type 0 - OTAA, 1 – ABP
1 bit	Query for packet confirmation 0 – off, 1 – on
2,3 bit	Communication period: 2==0 3==0 - 1 hour

|2==1 |3==0| - 6 hours
 |2==0|3==1 | - 12 hours
 |2==1 |3==1 | - 24 hours

4 bit	Input type – security (1 for that device)
5 bit	Input type – security (1 for that device)
6 bit	reserve
7 bit	reserve

2. Packet with current readings from connected gas meter, sent regularly or on request

Packet type 2 reserved

3. Packet with data from connected M-BUS device (transparent mode)

Size in bytes	Field description
1 byte	Packet type, this packet = 3
2 bytes	Total size of the received data by the interface
1 byte	Size of that packet
1 byte	That packet serial number
1 byte	Total number of packets
array	Data

4. External power information packet, sent in case of change external power status

Size in bytes	Field description
1 byte	Packet type, this packet = 4
1 byte	Battery charge, %
1 byte	Values of basic settings (bit field)
1 byte	External power state (0 – off, 1 - on)

5. «Alarm» packet, sent when security input is closed

Size in bytes	Field description
1 byte	Packet type, this packet = 5
1 byte	Battery charge, %
1 byte	Values of basic settings (bit field)
1 byte	Input number on which “Alarm” is noticed (1 or 2)
1 byte	Input 1 state («0» - unlocking, «1» - closure)
1 byte	Input 2 state («0» - unlocking, «1» - closure)

6. Packet with data about state changes of the outputs OUT_1 or OUT_2

Size in bytes	Field description
1 byte	Packet type, this packet = 6
1 byte	Battery charge, %
1 byte	Values of basic settings (bit field)
1 byte	Output number on which change is noticed (1 или 2)
1 byte	Output state («0» - off, «1» - on)

CONVERTER M-BUS-1 RECEIVES PACKETS OF THE FOLLOWING TYPES

1. Real-time clock adjustment

Size in bytes	Field description
1 byte	Packet type, this packet = 1
4 bytes	Current time (unixtime UTC)

When receiving the packet the pulse counter sets its internal clock and calendar in compliance with the received packet.

2. Query of readings log

Size in bytes	Field description
1 byte	Packet type, this packet = 2
1 byte	Type of request ("0" - interrogate all connected meters, "1" - interrogate the meter by serial number)
4 bytes	Serial number of the meter

Upon receiving this package, the converter will perform an extraordinary polling of all connected meters (request type = 0) and alternately send packets with current readings for each of them, or interrogate only one device by serial number (request type = 1).

3. Output on command

Size in bytes	Field description
1 byte	Packet type, this packet = 3
1 byte	Output no. (1 - 2)
1 byte	Output on time in seconds (1 – 255, 0 – forever on).

4. Converter operation in transparent mode

Size in bytes	Field description
1 byte	Packet type, this packet = 4
array	Data

Upon receiving this packet, M-BUS-1 will transfer the data contained in it to the M-BUS interface (depending on the model). If the external device connected via M-BUS interface answers within the timeout specified in the M-BUS-1 settings, the response will be transferred to the LoRaWAN network as one or more type 3 packets.



When using the on/off commands of the outputs and working in transparent mode, the converter must be powered by an external power source (operate as a class C device)

The LoRa data transfer technology places restrictions on the maximum packet size, depending on the data rate at which the packet is transmitted. In this regard, the packet size sent to the device should not exceed 51 bytes. If you want to send a larger packet, the external application must make sure that the network server is running at the current data rate

at which the device is running, allowing you to send larger packets. The table below shows the maximum package sizes for different data rates.

Data rate	Spread factor	Maximum packet size
DR0	SF12	51 bytes
DR1	SF11	51 bytes
DR2	SF10	51 bytes
DR3	SF9	115 bytes
DR4	SF8	222 bytes
DR5	SF7	222 bytes

5. Output off command

Size in bytes	Field description
1 byte	Packet type, this packet = 5
1 byte	Output no. (1 - 2)

6 STORAGE AND TRANSPORTATION REQUIREMENTS

The M-BUS-1 converter shall be stored in the original packaging in heated room at temperatures $+5^{\circ}\text{C}$ to $+40^{\circ}\text{C}$ and relative humidity less than 85%.

The converter shall be transported in covered freight compartments of all types at any distance at temperatures -40°C to $+85^{\circ}\text{C}$.

7 CONTENT OF THE PACKAGE

The M-BUS-1 device is delivered complete with:

Converter M-BUS-1 – 1 pce.

Antenna LoRa – 1 pce.

Screw 3x16 – 6 pcs.

Factory certificate – 1 pce.

8 WARRANTY

The warranty period for the device is 5 years from the date of sale or 20,000 packets sent by the device, whichever comes first.

The manufacturer is obligated to provide repair services or replace the failed device during the entire warranty period.

The consumer undertakes to comply with the terms and conditions of transportation, storage and operation specified in this user manual.

Warranty does not apply to:

- on devices that sent more than 20,000 packets;
- the device with mechanical, electrical and / or other damages and defects caused by violation of the transportation, storage and operation requirements;
- the device with traces of repair performed not by the manufacturer's service center;
- the device with traces of oxidation or other signs of liquids leaking inside the device.

In the event of a warranty claim, contact the service center:

113/1, Kirova Str., Novosibirsk, 630008, Russia.

Tel.: +7 (383) 206-41-35.



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